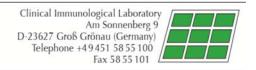
Prof. h.c. (RCH) Dr. med. Winfried Stöcker Clinical Pathologist



Customer Feedback

Please help us to improve the quality of our service by briefly answering some questions. It will take only a few minutes of your time and can provide us with valuable information for improving our laboratory analytics. All information is voluntary, all sources and sensitive data will be kept confidential!

Thank you.

Customer:					
How satisfied are you		very satisfied	satisfied	not very satisfied	not at all satisfied
with the range of analyses offered?					
with the information material provided, e.g. about preanalytics (homepage)?					
with the time period for performing your analyses?					
with the method of communicating the results?					
with the technical support and communication, e.g. for questions?					
with the medical advice provided?					
How would you assess us compared to other laboratories] better	1	Comparable	worse
with regards to the range of analyses offered?]	
with regards to the information material?					<u> </u>
with regards to the time period for performing analyses?					
with regards to the method of communicating results?					<u> </u>
with regards to the technical support?					Ц_
with regards to the medical advice provided?					<u> Ц</u>
Which additional parameters would you wish from a clinical immunological laboratory?					
In your view what could we do better?					
Date:	Signature:				

Please send the filled out form via e-mail to info@labor-stoecker.de Thank you for your help!